

TSG partners with Women into Construction

Women into Construction and it's beginnings

Women into Construction Project was developed on the Olympic Park to address the gender imbalance in construction. Seen originally as part of the legacy of the 2012 Olympics, it was felt that by increasing the numbers of women working in all areas of construction on a high-profile site such as the Olympic Park, there would be a trickle-down effect throughout the construction industry, resulting in a permanent change in the traditionally male culture of construction.

The project demonstrated that there are many women who are highly motivated and keen to find opportunities within the construction sector, and that they have a positive contribution to make once brokered into placements and employment. WIC were funded throughout this period, by the Construction Industry Training Board (CITB) and the London Development Agency (LDA). On completion of the Olympic build in July 2011, the CITB were keen for the good practice that had been developed on the Olympic Park, to be extended to construction sites across London, and continued to fund the project with this remit.



"As a contractor with nearly 60 year's experience in the industry, we know how important it is to ensure that there are equal opportunities for



Contents

Woman Into Construction	1
Where It All Begin & TSG Journey	2
The Academy	3
Contracts Awarded	4
Accreditations Achieved & Our Statistics	5
Covid 19 & TSG	6

Why TSG Partnered with WIC?

- This ensures that we comply with the following:
- 2010 Equality Act
- 2012 Social Value Act
- Section 106 requirements
- Considerate Contractors Scheme
- Social Value / Employment and skills requirements



Where it all began

TSG was created in 1961 by Gordon Thrussell as a central heating installation business and has continued to grow year on year, now directly employing over 240 personnel.

A subsidiary company, Swiftheat Contracts Limited, was formed in December 1977 to deal with large contract work, followed in 1990 by the acquisition of Hale Construction (Contracts) Limited, which expanded our areas of operation into

construction and renovation of domestic and commercial properties.

Some six years later, a further company, Swiftheat Gas Services Limited was created to specialise in gas servicing for the Local Authority Market. Due to our commitment to quality, customer service and our proactive approach under managing director Peter Thrussell we expanded rapidly in this market growing our extensive client base and building partnerships which exist to this day. Adam Thrussell is the Managing Director and sole owner of the company making him the 3rd generation of the Thrussell family to continue the ethos and values of the business.

“The Building Services Solution for Social Housing”

Our Divisions

Gas Servicing & Maintenance - for both Commercial and Domestic Central Heating Systems

Mechanical Installations - for both Commercial and Domestic Central Heating Systems

TSG Electrical - Testing and Rewires to Social Housing properties.

TSG Construction - Reactive Repairs, Property Refurbishments & Decent Homes Work to Social Housing Domestic and Commercial Property

TSG Renewable Energy - Servicing, Maintenance and Installations of Solar PV, Solar Thermal, Biomass, Air Source & Ground Source Heat Pumps

TSG New Build - Construction Developments for Social Housing Groups

The journey of TSG

In 2000 TSG Building Services plc was created to allow the company to tender for large contract work within the social housing and commercial sector. In 2019 TSG Building Services Turnover was over £42m making the business big enough to cope with all range of contracts but accountable at all levels including the directorship for all works carried out on customers property.

TSG benefits from longstanding existing relationships with a diverse customer base within the Social Housing arena and long-term framework arrangements. A frontrunner in understanding Central Government Funding for fuel poverty in Warm Homes and Eco. As a result, TSG has secured multi-million-pound funding for its clients to reach fuel poverty properties.

Today TSG is still a family owned and run business, operating from its Head Office in Potters Bar, servicing contracts and clients from the midlands down to the South Coast.





"TSG Academy - The Peter Thrussell Centre for Training and Excellence"

Inside the academy

During 2015, TSG launched its own in-house staff training centre, "TSG Academy - The Peter Thrussell Centre for Training and Excellence". The Academy lends its name to our founder Peter Thrussell, who was a firm believer in the development of young people, providing them with skills relevant to the sectors in which we work in.

The Academy's main practice is to help guide all our apprentices to reach their full potential and achieve their ultimate goal in gaining their qualifications in their chosen profession.

TSG Academy is fully equipped with a range of operational Gas appliances, including a range of boiler types, Heat Interface Units, Air Source Heat Pumps and an Unvented Hot water generator. We also have a dedicated area for our electricians which incorporates the facilities to show safe isolation procedures, testing of circuits and fault finding. The Academy also has capacity to expand for future technologies as and when they arise.

All apprentices are mentored by our dedicated Training Manager, who has a vast knowledge of the industry and is able to communicate their experience not only to the apprentices, but to the existing site operatives when required.

Since its launch a number of our clients and manufacturers have visited the Academy, all of whom have commented on how forward thinking we are to provide our staff with such a facility.

The Academy's History

We have a long and proud history of providing apprenticeship opportunities and have been doing this over 40 years. This program has been very successful and is something that we at TSG are fully committed to.

Whilst older operatives bring a wealth of experience to the business, apprentices are our future and are trained specifically in our corporate culture and ways of working.

In addition, this approach helps bridge the skills gap that exists in the industry.

Year on year we have trained over 450 apprentices. This has resulted in TSG and our apprentices receiving training awards and we have built excellent relationships with

“

TSG is a friendly family run business that supports and respects employees and encourages development & progression.

T.B. - TSG Employee

”

Our Communication

We are open 24 hours a day for 365 days of the year to ensure our clients customer receive a high-quality service and most importantly feel valued throughout their customer journey. All of our vehicles are installed with the latest tracking technology enabling us to find the nearest available engineer to deal with each breakdown or emergency as quickly and effectively whilst also reducing our carbon footprint.

Here at TSG we pride ourselves in communication, that is effective, practical and of a high standard and is in line with the newest technologies to ensure our clients customers are kept up to date at all times.

Our housing management system integrations for Social Housing Client, and our SMART service delivery processes, such as our 72-hour text message reminder of appointments and geo-location services, allows us to inform the customer of our appointment confirmations and engineer's estimated time of arrival.

Contracts awarded

TSG were appointed as part of the Fusion21 framework for domestic installation works, we have been awarded boiler installation and system upgrade works for Salvation Army Housing Association.

The contract will be undertaken to 50 properties across the East of England, London and South East

10/7/2020



TSG have been appointed to Reading Borough Council framework agreement for boilers and gas central heating contract. .

14/7/2020



TSG have been awarded two new contracts with Royal Borough of Greenwich for the replacement of communal heating, hot and cold-water services and all associated works. The works will be delivered across 3 sites, located at Jervis Court, Woodville Court and Woodland Grove, SE10.

22/7/2020



TSG have been awarded a new contract with Luton Borough Council for mechanical refurbishment works to Hillsborough Junior School. The project involves the replacement of the heating flow and return, heat emitters and the domestic hot and cold water services.

5/8/2020

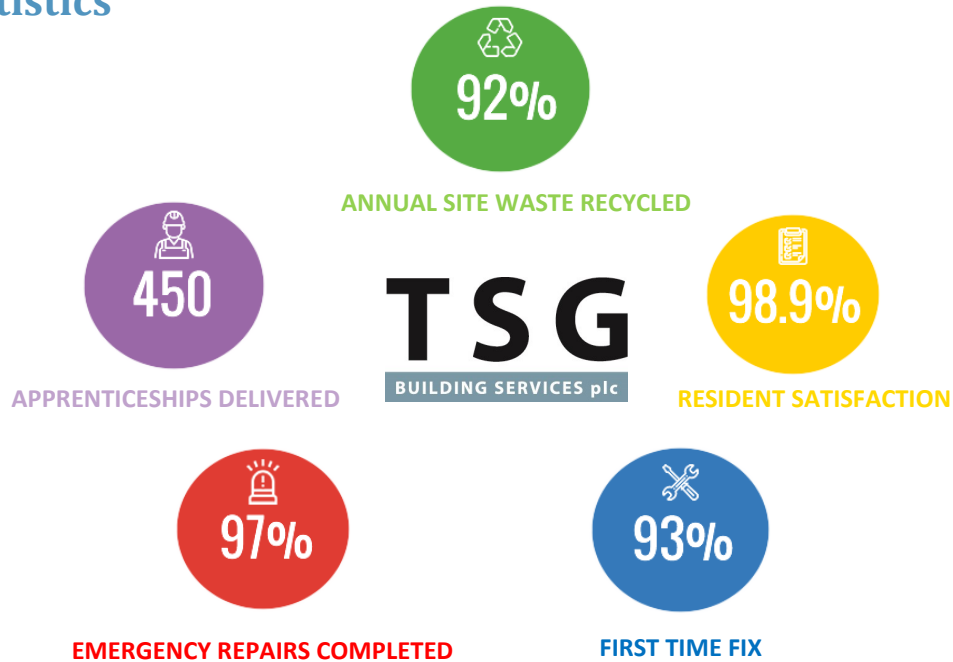


TSG have been awarded a prestigious design and build contract with Dartford Borough Council to deliver their new build housing program at Milton Road, Mead Crescent, Keary Road and Gilbert Close. The new homes, will be a mixture of houses and flats and include all associated external works, roads, infrastructure and landscaping.

25/8/2020



Our Statistics



TSG is an award winning multi-disciplined building services and construction company, serving clients from architects, developers, consultants, local authorities, housing associations and the private market.

Accreditations achieved

TSG has become a TrustMark registered business and are part of the only Government Endorsed Quality scheme. As a TrustMark approved business, TSG are able to demonstrate our commitment to working to the highest standards & recognised for our quality trading practices and customer service.



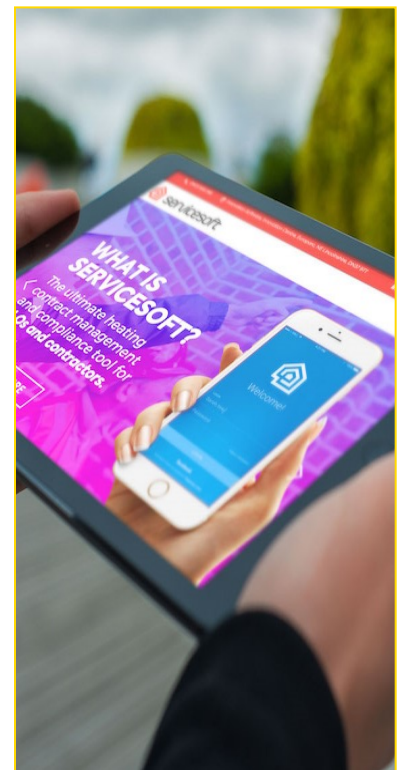
TSG is happy to announce we have retained our SafeContractor accreditation for a further 12 months. Accreditation with SafeContractor allows TSG to demonstrate that our health and safety documentation is up to date, meets recognised industry standards and promotes our commitment to health and safety best practice.



TSG Building Services are pleased to have been passed as health and safety compliant with the CHAS - Contractors Health & Safety Assessment Scheme standards in line withSSIP Core Criteria and UK H&S legislation.



TSG can announce that we have been listed on NICEIC Competent Person Electrical website for Landlords in the Private Rented Sector; enabling Landlords to search for registered electrical contractors to undertake EICR in England. This new legislation, introduced by the UK Government from 1st June, requires landlords to have electrical safety checks to be undertaken. TSG's NICEIC certification number is 013399000.



Staying Covid Safe in 2020

TSG can confirm we have complied with the governments guidance on managing the risk of Covid 19 by adhering to the following;

- We have carried out a COVID 19 risk assessment and shared the results with the people who work here •
- We have cleaning, handwashing and hygiene procedures in line with the guidance •
- We have taken all reasonable steps to help people work from home •
- We have taken all reason steps to maintain a 2m distance in the workplace •

Covid 19 & TSG

During these very uncertain times for us all, here at TSG we have continued to carry on as normal where possible, so to ensure our clients have a contractor that they can count on, who continue to provide a high level of customer service.

We continue to follow all government guidelines, and liaise with all our clients regularly to reassure them we as a company are fully functional, and action any short term measures to assist with the day to day running of their organisation.

We are very proud as a business, as we are still here, financially strong, and extremely robust for 50 year old family run company.

**FAMILY RUN WITH OVER
50 YEARS IN THE
BUILDING INDUSTRY,
OVER 240 STAFF
MEMBERS AND A
TURNOVER OF OVER £42M
ALWAYS CHOOSE AWARD
WINNING TSG**

~

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